# DEBRA ENGELHARDT-NASH

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## 6 QUESTIONS THAT INSPIRE YOUR PATIENT TO SAY "YES!"

At the heart of a great dental practice is exceptional clinical skills and the ability to deliver outstanding care. But 85% percent of time spent with patients is communicating with them and 15% is spent in clinical application. At this event, you will discover the importance of asking the right questions at:



- THE FIRST PHONE CALL
- AT THE CHAIR
- IN RECARE

- DURING CONSULTATIONS AND TREATMENT PRESENTATIONS
- PRESENTING FINANCIAL PROTOCOLS
- OVERCOMING OBJECTIONS WITH EASE AND EMPATHY



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### **CLAYTON PLAZA**

7750 Carondelet Ave, Clayton, MO 63105

MEMBERS: \$99 **NON-MEMBERS: \$129** INCLUDES: 4 CE AND FOOD (MIMOSAS TOO)





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